8TH BRIEFING FOR INDUSTRY

Office of the CIO: Setting the Vision

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Vision for IT

- World Class IT Organization
- "Business within a business" approach
- Office of CIO with strong leadership
- Enterprise Architecture view of JPL
- Innovative and Solution Oriented
- Communicates with our Customers
- Principles and Values

How Do We Get There?

- Build an office of CIO that:
  - Delivers Services Our Customers Want
  - Develops Information Technology Roadmaps
  - Makes Appropriate Investments in IT
  - Takes Care of Our Employees
  - Provides the Tools, Services and Technologies to Projects
  - Becomes a Trusted Partner

How Do We Get There?

- Demonstrate Great Performance in The Following Key Attributes:
  - IT Governance
  - Performance Measurement and Value Demonstration
  - IT Security
  - Application Delivery and Management
  - Infrastructure Delivery and Management
  - Vendor Management
  - Talent Management
  - Business Enablement
  - Communications

Explore the Possibilities

Near Term IT Priorities

- Form IT Leadership Team
- Develop an Information Architecture
- Develop a RFP for Desktop Services
- Consolidate Infrastructure Services
- Review Our Portfolio of Systems
- Develop Key Processes

Explore the Possibilities

Partnering with Industry

- Define the Relationship between JPL and its IT Subcontractors to ensure that JPL is relying on Subcontractors to provide cost efficient and effective IT Services
- Ensure that the IT talent required for JPL to become a World Class IT provider is available from Industry

Explore the Possibilities

JPL Will Be Looking to Industry to Assist in Solutions

- Tight Budgets
  - We need IT Efficiencies
- Infrastructure Consolidation
  - Networks
  - Servers & Storage
  - Storage
  - Collaboration
- Standards
  - Applications
  - Security and Identity Management
  - Operating systems
- Taking Desktop to the next level

Taking Desktop to the Next Level (the process for)

- Encourage a competitive environment for JPL Desktop services
- Create an environment where Industry can demonstrate their ideas, best practices and cost effective solutions
- Using results from Industry one-on-ones refine the JPL RFP Requirements

Explore the Possibilities

IT Vendor Management

- Establish Relationships
- Provide Information
- Measure Value
- Identify Leveraging Opportunities
- Track Who and What
- Help Getting to the Right People
- License and Contract Management

In Setting the Vision …

- JPL needs Industry, and needs to work well with Industry
- We are looking to Industry to be IT partners who bring innovation, best practices and cost savings to JPL
- Ensure that the IT talent required for JPL to become a World Class IT provider is available from Industry

Explore *the* Possibilities

Thank You!

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